

Robert W. Farrell  
State Forester



# COMMONWEALTH of VIRGINIA

## Department of Forestry

900 Natural Resources Drive, Suite 800 • Charlottesville, Virginia 22903  
(434) 977-6555 • Fax: (434) 296-2369 • [www.dof.virginia.gov](http://www.dof.virginia.gov)

August 25, 2020

David Olsen  
TTR Data Recovery, Inc.  
10565 Fairfax Blvd, Suite 202  
Fairfax, VA 22030

Dear Mr. Olson:

I want to thank you and your team of **AWSOME** technicians for recovering the data from our portable hard drive. We were afraid it was a lost cause, but thanks to your team we were able to recovery everything on the drive.

The communication and service was excellent. You answered any questions I had, and kept me up-to-date on the status of the recovering. It was an easy process getting the hard drive to TTR Data Recovery and receiving it back. You were up front with the costs of the process with no extra fees when the process was completed.

It was a pleasure working with you and your team and I will recommend you to my colleagues.

Sincerely,

*Jennifer M. Leach*

Jennifer M. Leach  
Conservation, Markets & Public  
Information Program Coordinator