

National Aeronautics and  
Space Administration  
**Goddard Space Flight Center**  
Greenbelt, MD 20771



September 9, 2020

Reply to Attn of: 567

TTR Data Recovery  
2 Wisconsin Circle, Suite 700  
Chevy Chase, MD 20815

Dear Mr. Olsen

I want to express my sincere thanks to you and the employees that worked on recovering the critical data on the hard disk we provided. The hard disk in question contained years of critical data and it failed to read and connect to a computer. We sent it to our internal NASA IT department to try to recover the data, but they were not able to recover anything. Your company was referred to us as a reliable past source and therefore I reached out to your company through the company's website. I was amazed at how quickly you responded! I was also amazed on how organized and streamlined the whole process was, and the customer service you provided. I am very pleased with the results and we will use TTR Data Recovery again in the future if the opportunity arises. Thank you and your team again for your service!

Sincerely,

A handwritten signature in black ink that reads "Wei-Chung Huang". The signature is fluid and cursive.

Wei-Chung Huang  
Associate Branch Head  
Flight Microwave and Telecommunications Systems Branch/Code 567  
NASA Goddard Space Flight Center