



Reply to Attn of:

Code 587

March 5, 2012

Mr. David Olsen
TTR Data Recovery
2 Wisconsin Circle, Suite 700
Chevy Chase, Maryland 20815

Dear Mr. Olsen,

I want to express my sincere thanks to the team of technicians who worked to recover the data on our RAID 0 set. According to our procedures, immediately after data collection, we archive all data on all our RAIDS. We had errors copying one data file even after several attempts. When attempting to archive the file the next day, we discovered that we had lost the RAID that contained the file. Of course that file was one in a set of files that had the most valuable science data. Given the errors we initially saw, we had our doubts that the file could be recovered. After contacting other groups at NASA Goddard and given the success and failures of other attempts to recover data, we decided to go with TTR Data Recovery. Our project was very happy your team of technicians was able to recover the entire RAID. We processed the missing file and the data aligns perfectly with the other data collected at the same time. The engineers are relieved the problem was resolved completely and the scientists are happy they have all their data.

Please let your team know their efforts contributed to the success of our project, and their work is very appreciated.

Sincerely,

A handwritten signature in cursive script that reads "Susan Ray Valett".

Susan Ray Valett
Computer Engineer