

National Aeronautics and Space Administration
Goddard Space Flight Center
8800 Greenbelt Rd
Greenbelt, Md
20771



Code 616

TTR Data Recovery Inc
8300 Greensboro Drive, Suite:800
Mclean,VA,22102
(888)328-2887

Dear Mr Olsen,

I am writing this letter to express my gratitude for the services TTR Data Recovery has rendered in recovering the lost data from my hard drive. When I first discovered from our computer technician that my hard drive was physically damaged I was not upset because I had a backup external hard drive. However when I discovered that the backup software was not properly saving all the data files I began to worry. The amount of time and effort that I would have spent reprocessing data and rewriting codes would have been considerable. After sending the hard drive to other departments throughout Goddard, I was told that the hard drive would not read and it was suggested that I try a data recovery service. We queried a number of specialists in the DC area and TTR came back with the most reasonable quote. The technicians were very informative throughout the process and I am happy to say that over 99% of the data was fully recovered. Please let you team of technicians know that their work was greatly appreciated.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Novak".

Michael Novak
Research Scientist
NASA Goddard Space Flight Center
Science Systems and Applications, inc.